



THE DECCAN ODYSSEY

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PRE-DEPARTURE INFORMATION

(I) GENERAL

DESCRIPTION OF SERVICES IN THE BROCHURE / ON THE WEBSITE

We print the brochures several months in advance. Naturally, the brochure / website describe the available services as of this date as accurately as possible. We reserve the absolute right to alter, amend, change or modify the tour package & itineraries and/or may substitute a service with alternate service if necessary. DECCAN ODYSSEY further reserve the right to cancel or alter/amend any route, any sightseeing excursion or tour departure dates at any time. This may be necessitated due to factors beyond our control such as 'force majeure' events, strikes, fairs, festivals, sport events, weather conditions, disruptions/diversions of rail services, floods, earthquakes, traffic problems, overbooking of hotels / flights, cancellation / re-routing of flights or railway, closure of / restricted entry at a place of sightseeing, non availability of venues. Where we may know of these sufficiently in advance we will notify you, otherwise our Train Manager or DECCAN ODYSSEY representatives would inform you of the changes on the tour. DECCAN ODYSSEY would not be liable for any loss, cost, expenditure, damage or compensation for such changes.

Travel Documents

The travel documents are only for the guests named in the Booking Form. Guests are required to carry these documents in person at the time of check-in along with their passport. They should be in possession of a valid passport (valid for at least 6 months).

The responsibility lies with the guest in possession of incorrect or invalid visas. It is advisable to contact your travel agent or the Indian Mission before travelling to India.

Guests are required to carry photocopies of all relevant pages of all Travel Documents including the Passport and the Visa page. The photocopies of the passport pages must contain details such as the guest name, address, validity and date of issue, the Indian visa and should be provided at least 45 days prior to the journey.

Visas

Passengers should be in possession of valid travel documents and a valid visa granted by Indian Missions abroad for entering India. Those arriving in India without visas bearing the correct validity dates and number of entries into India are subject to deportation.



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Customs

Customs regulations are in line with those prevailing elsewhere in the world; however, the import of prohibited items carries serious penalties. Please note that it is the responsibility of each passenger to ensure that they are in possession of any necessary and valid documentation and the Company assumes no responsibility for the consequences of any failure to apply.

Personal Travel Insurance

At DECCAN ODYSSEY guest safety and holiday enjoyment are very important. Therefore, travel insurance is essential; indeed it is a condition of booking with us that passengers have adequate travel insurance cover from the country of domicile for injury, illness, death, accident, loss of effects or luggage and holiday cancellation. Guests must supply DECCAN ODYSSEY with the name, address and telephone number of the insurers, policy number and the 24-hour medical emergency telephone number. Any pre-existing medical conditions must be declared to the insurer and to us; failure to do so may invalidate your Travel Insurance Policy.

Insurance for THE DECCAN ODYSSEY

The Deccan Odyssey is comprehensively insured for fire, earthquake, theft and terrorism. All guests are covered under an umbrella insurance cover.

Health

No specific vaccinations are required for travel to India currently. However, the latest advisory in this regard may kindly be checked before departure. Foreign tourists should be in possession of a Yellow Fever Vaccination certificate conforming to international health regulations, if they are originating or travelling through Yellow Fever endemic countries. Anti-malaria precautions should be taken. It is also advisable to carry sufficient insect repellent.

It is recommended that a physician be consulted for any personal health advice based on the travel itinerary. If under prescription medication, it is advisable to carry enough supplies to last for the duration of the trip.

It is recommended that guests carry their own medicines, since all medications in India are locally manufactured and the same brand names may not be available.

Please specify any ailments at the time of booking and update the Guest Relations Executives/Train Manager of the same while boarding.

Luggage Allowance

There is limited storage space inside the cabins. We recommend that each guest travels with luggage as per an international airline guidelines for first and business class passengers.

It is also advisable to carry soft-topped luggage as it is easier to store. Luggage storage is provided under the bed. If there is any extra luggage, it can be stored in the luggage hold, which is located in a separate cabin. It is advisable to lock your luggage with locks.

The size available under the twin bed is 915 mm x 690 mm x 330 mm height and under the double bed is 1370 mm x 940 mm x 330 mm height.

Climate

Due to its vast size, India has a varied climate and it is possible to travel at almost all times of year and find certain areas of the Subcontinent that are at their best. The country has a three season year - summer, monsoon and winter. Generally the best time to visit is during winter (November to February), although there are regional variations. The rainy season is from June to September. And the post-monsoon season, which is the north-east monsoon in South



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India, is from October-November. Summer (March to May) is hot everywhere, except in the hills.

We have put together information below to enable you to get a general idea of weather in various regions that the Deccan Odyssey travels through.

Please be advised, the chart below is just for reference as temperatures and weather conditions are subject to change. We recommend you reconfirm the prevailing weather conditions at time of travel.

Region	Jan	Feb	March	April	July	August	Sept	Oct	Nov	Dec
North Max C	21	24	31	36	36	34	34	34	29	23
Avg Max F	70	75	88	96.8	96.8	93.2	93.2	93	84.2	73
Avg min C	7	9	14	20	27	26	24	18	11	8
Avg Min F	45	48	57	68	80.6	78.8	75.2	64	51.8	46
West Max C	28	28	30	32	29	29	29	32	32	31
Avg Max F	82	82	86	89.6	84.2	84.2	84.2	90	89.6	88
Avg min C	19	19	22	24	25	24	24	24	23	21
Avg Min F	66	66	72	75.2	77	75.2	75.2	75	73.4	70

Clothing & Travel Accessories

Recommended Clothing: Lightweight cottons and linens throughout the summer and most winter days; with warm clothes for December and January and winter nights.

Please include light sweaters and light wraps for the cold mornings and evenings, for the excursions to wildlife reserves, in the desert and on village safaris throughout the year.

For the journey on board the Deccan Odyssey, we recommend smart casual clothing and suitable walking shoes for off train excursions during the day. Comfortable attire in natural subdued colours (bright colours are not advised) which blend with the landscapes is essential for excursions to wildlife reserves.

It is advisable to carry sunscreen, caps / hats and sunglasses.

For dining on board the train smart casual clothing is recommended.

Note:

- Please note that with the change in weather, we recommend enough woollens while on tour.
- Please note that for the journeys between mid of December till mid of January, the Northern India witnesses severe cold and fog, therefore it is recommended to carry heavy woolen during this period.
- On some journeys, we have a golfing option available. We recommend you to carry your own golf shoes for the same.



Currency & Money Exchange

India's currency is the Rupee, abbreviated as Rs. which is divided into 100 paisa. The Rupee notes come in denominations of Rs. 10, 20, 50, 100, 200, 500. Coins are in denominations of rupee 1, 2, 5, 10 and 20.

Foreign Exchange encashments are regulated in India. Guests should ensure that they are carrying currency in accordance with the prescribed guidelines of Govt. of India. Please note that changing money in remote areas can be difficult and hence please change with authorized money changers or banks. Please take care not to accept damaged notes or notes with tapes attached as these are not accepted. It is always advisable to carry smaller denomination instead of Rs. 2000 note as it is not easy to obtain change.

Note:

Please contact your Guest Relations Executives on Board for special facilities provided to guests of Deccan Odyssey for their Foreign Exchange encashment.

Smoking Policy

In accordance with Indian Law, smoking is not permissible on board the train. Smoking is also prohibited in all public places such as restaurants, airports, stations, shopping malls, hotels, public areas etc.

Special Meals / Dietary Requirement / Medical Conditions

In case of any special dietary requirement or allergies, guests should mention the same at the time of booking and to the chef/Train Manager on Board. Our Chef shall endeavour to accommodate these as far as possible.

Please note a few excursions like Jungle Safaris shall be conducted in open vehicles like jeeps or canters. Such rides may get dusty due to the terrain. Guests with dust related allergies are advised to carry their prescribed medication / inhalers on the journey.

Emergencies

DECCAN ODYSSEY requires the details of the ground handler, the place of stay before and after the journey on the Deccan Odyssey, so that we can contact the ground handler in case of any emergencies.

What your journey price includes

Accommodation in double / twin bedded cabins with en suite bathrooms, all meals, soft beverages, butler service, guided off train excursions as illustrated in the journeys inclusive of entrance fees, camera fee, transport and services of an English Speaking Guide, Tour Director, complimentary tea, coffee and mineral water on board, portorage at stations.



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What your journey price does not include

Any optional tours as mentioned in the itinerary, taxes, insurance, gratuities, telephone calls, laundry, alcoholic beverages, video, film and professional still camera fees and arrival and departure transfers. International and domestic air tickets, pre and post tour accommodation and any tour extensions are not included unless specifically mentioned as part of the journeys.

Travel Documents

Travel Documents, which are valid only for the passenger(s) named, will be issued after receipt of full payment for your reservation.



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(II) ON BOARD

Deccan's Dining

A royal banquet for royal passengers, the Deccan Odyssey has two fine dining restaurants that seat 42 persons each and everyone on board dines together. There is a five course TDH menu with Indian & Continental options to delight your taste buds.

Deccan's Bar and Lounges

There's a lounge cum bar Rajah Club with comfortable club arm-chairs. And if these features don't make you feel pampered, the Deccan Odyssey also houses a high-end boutique featuring exquisite and unique creations.

Credit Cards

The Deccan Odyssey accepts Credit Cards, master, Visa, Amex on board. A surcharge is applicable on all payments made using credit / debit cards.

Cabin Facilities:

Electricity

All cabins are provided with electrical outlets with Voltage of 110 volts AC. The electrical outlets are 3point round pronged wall plugs. International adaptors are also available on board.

Bed & Bath Linen

The bed and bath linen is changed everyday. We request you to help us protect the environment and if you wish to reuse your towels, you may leave it on the towel rack.

Hot Water

For running hot water, please be sure to switch on heating 20 minutes prior to usage. For cabins on double occupancy, please allow a gap of 20 minutes between two users.

Safe

All cabins on board the Deccan Odyssey are equipped with electronic safes. For safety reasons, it is advisable to store the passport, travel documents and other valuables in the safe provided in the cabin. However, it is still important to have your personal effects insured.

Hair dryers

All wash rooms are provided with hair dryers.

Paramedic on board

We have a paramedic on board the train that can provide emergency medical facilitation if required. In addition, air evacuation can be provided in case of emergency.

**Laundry**

Deccan Odyssey provides laundry facilities at select destinations. Please contact the valet for specific details.

Gratuities for Services

Providing gratuities for small services is part of the culture in India. Any amount to be given towards gratuities for all the staff onboard is completely at the guests' discretion. An envelope will be provided in each cabin on the last night of the journey for the same.

Butlers

There is a dedicated team of butlers on board to attend to your every need. Each carriage is manned by a single butler, on call 24 hours, trained to meet the needs of our guests and comply with utmost speed and efficiency. Our butlers take pride in offering unique services to each of our guests ensuring a memorable stay on board.

Wheelchair Access / Disabled Passengers

We regret that the dimensions of the carriages and design of the train are not suitable for wheelchair bound passengers. We also recommend that guests with limited mobility and other such constraints should be accompanied by an able-bodied passenger. However, our valets will be available to provide additional assistance. Kindly specify any special requirements at the time of booking.

Internet

High speed Internet access is available on board. Please contact the Train Manager for details. However the network strength / speed of the connections may vary from place to place along the route due to infrastructure bottlenecks.

Cell Phone / Mobile Reception

The reception can vary while the train is moving, but does improve when the train is stationary or near main roads.

Train Manager

Train Manager will be available in the train throughout the journey. For special requests / problems / tour information, you may contact him.

Placement of Train on Platform at Stations

After disembarking of the guests at the stations Deccan Odyssey moves to the yard for fueling and watering. Hence, timings as advised at the time of disembarking should be followed to avoid any inconvenience. In case any guest decides to return to the train before the advised boarding time, he/she should contact the Train Manager to check the availability of the Deccan Odyssey on the platform.

Expectation from Guests

Guests are advised to be punctual and to adhere to the prescribed timings. DECCAN ODYSSEY will not delay departures or make provisions for late arrivals. In case any services are missed due to the late arrival of the guests, DECCAN ODYSSEY shall not provide alternate services and shall not make any refunds for the same. The guests are expected to follow the tour to avoid any confusion. Prior information should be given to Train Manager if the guests want to leave the group/train for personal visits/tours. Guests who repeatedly fail to follow the tour may be asked to leave the tour to avoid inconvenience to the other guests and the management.



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(III) Off Board

Transportation

All sightseeing and excursion are normally conducted by: -
Deluxe Coaches for Deluxe Cabin passengers
Toyota Innova or similar Cars for Suite passengers

Note

- At certain locations like game drives, Ajanta, Jodhpur Village Safari, Gwalior, Khajuraho etc. where it is not possible to provide the above mentioned vehicles, suitable alternate vehicles are provided.
- In case of exigencies, where it is not possible to provide vehicles mentioned above, DECCAN ODYSSEY will endeavor to provide a suitable alternative on best effort basis.

Sightseeing and Excursions

Since most of our sightseeing tours and excursions involve a fair amount of walking, we recommend packing some comfortable walking shoes. A moderate degree of physical fitness is required to participate on our off –board excursions. Guests may encounter unpaved sidewalks, uneven surfaces and inconvenience getting on and off the train.

Disembarking is at the closest available platform to the exit gates. Guests may be required to climb a flight of stairs or ramp, if available at the stations.

Travellers with walking difficulties or any such physical condition should inform us at the time of booking. We reserve the right to refuse participation on any of our excursions to anyone who would be incapable of completing the tour or would cause delays to the rest of the guests. In these circumstances there would be no refund for any unused part of the tour.

Road Conditions: Driving in India can seem hazardous to Westerners due to complicated codes of conduct that apply. All our drivers, however, are carefully trained and experienced. Livestock is often seen wandering the roads and always has the right of way, which can cause drivers to swerve to avoid it. Road conditions in India change throughout the year, due to monsoon rains and extreme weather patterns, journey times can vary at all times of year, which is beyond the control of DECCAN ODYSSEY

Guides

All sightseeing tours and excursions are accompanied by professional and qualified licensed guides or tour escorts who are well-versed with the destinations visited. All tours are conducted in English. Language speaking guides can be provided at select destinations, subject to availability and at an extra cost. Please let us know of the requirement at the time of booking.



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Photography

A camera to capture and relive the memories of your royal sojourn is recommended. Photography is restricted in certain areas/ monuments. The onboard Tour Director shall advise you.

Film and professional still (with tripod) and professional video camera fees is not included in the pricing. Prior permission needs to be sought from the relevant Government authorities to allow professional camera photography / videography. Permissions require to be obtained well in advance and before the commencement of the journey.

Game Parks

Game drives in National Parks will be by shared jeeps / canters for all Deccan Odyssey guests. Game parks and mode of transport thereof cannot be compared to those available in parts of Africa. The terrain is totally different as is the transportation available for Jungle Safaris.

Note: Current policy regarding access to core areas of Tiger sanctuaries is under review by the authorities. Deccan Odyssey will follow updated guidelines in this regard.

Train Schedules and Flexibility

Please note that our train operates within the constraints of the Indian Railways Network and the timing agreed upon by them. We require guests to abide by the timings suggested by the guides enabling us adhere to the schedules. The itinerary, destinations and scheduled departure may change without prior notice.